



# PROMOTION ACTION

## PER-74 | TRANSACTIONS ZPAA076, SWBP, PA30

PA

The purpose of this Business Process Procedure is to explain how to process a promotion in the Integrated HR-Payroll System.

**Trigger:** There is a need to process a Promotion for one of the reasons listed in the Business Process Procedure Overview section.

### **Business Process Procedure Overview:**

**Promotion** - movement to a position assigned a higher salary grade or movement between positions from one career-banded class to another with a higher journey market rate or movement from one position to another within the same banded class with a higher competency level.

- **01 - Promotion** - is movement to a position assigned a higher salary grade or movement between positions from one career-banded class to another with a higher journey market rate or movement from one position to another within the same banded class with a higher competency level.
- **02 - Promotion Inc-After Eff Date** – an employee receives remainder of increase with a current effective date.
- **03 - Acting Promotion** - is a temporary movement to a position assigned a higher salary grade or temporary movement between positions from one career-banded class to another with a higher journey market rate or temporary movement from one position to another within the same banded class with a higher competency level. Promotion Inc-After Eff Date – employee receives remainder of increase with a current effective date.

**NOTE:** If the Promotion action is for a limited time period, create an infotype 0019 Monitoring of Tasks record via transaction code PA30 to create a reminder to process the Cancel Salary Adjustment at the end date of the Promotion/Acting Promotion.

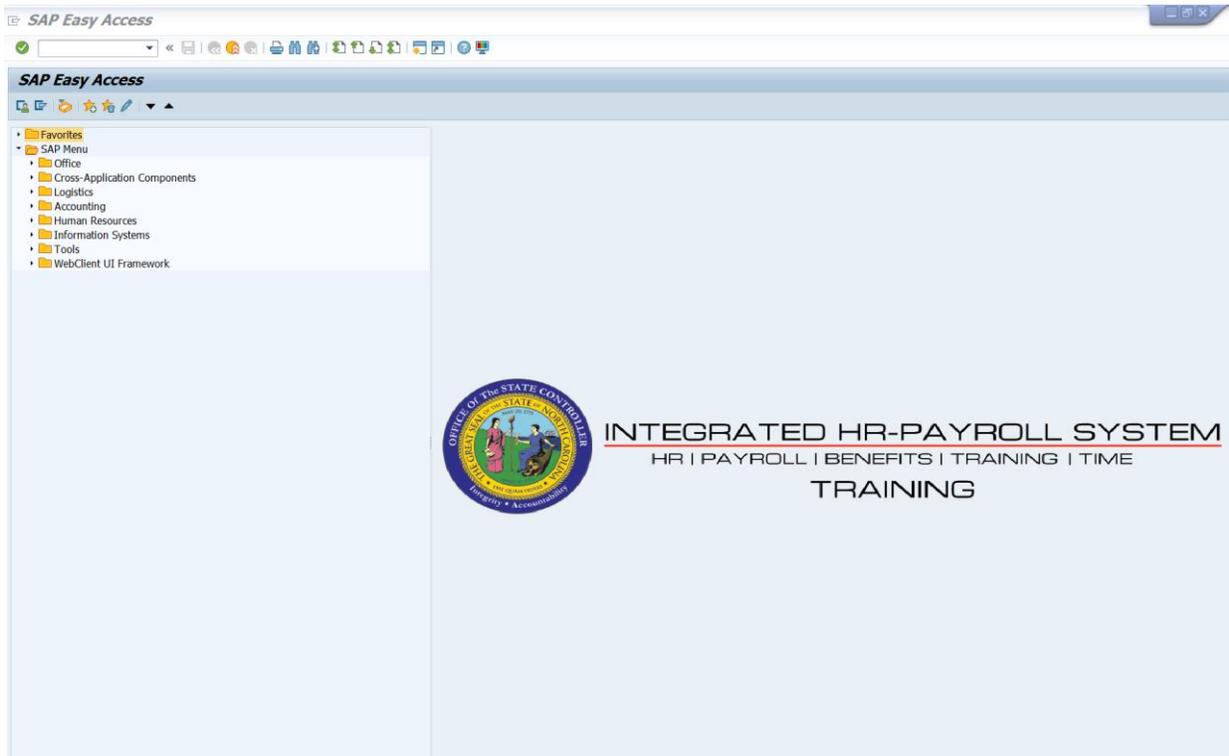
**Tips and Tricks:** Prior to initiating any workflow, ensure the data being used is valid and appropriate.

### **Access Transaction:**

**Via Menu Path:** Prior to initiating any workflow, ensure the data being used is valid and appropriate.

**Via Transaction Code:** ZPAA076; SWBP; PA40

Procedure



1. Update the following field:

Field Name	Description	Values
Command	White alphanumeric box in upper left corner used to input transaction codes	Enter value in Command.  <b>Example:</b> ZPAA076

2. Click the **Enter**  button.



**Information**

You may want to enter this transaction code in your Favorites folder.

- Choose **Favorites > Insert Favorites**
- Type in **ZPAA076**
- Click **Enter**.

To see the transaction code displayed in front of the link in your favorites:

- Choose **Edit > Settings**
- Place a check next to **Display Technical Name**
- Click **Enter**

### Employee Action Request

Existing PCR No.

Personnel No.  Susan Castro

Last 4 digits (SSN)  First  Last

Effective on

Action Type  Promotion (NC)

Reason  Promotion

3. Update the following fields:

Field Name	Description	Values
Personnel No.	Unique employee identifier	Enter value in Personnel No.  <b>Example:</b> 80000610
Effective on	The date on which the action will be effective	Enter value in Effective on.  <b>Example:</b> 08/08/2011
Action Type	An action is a grouping of activities to perform a specific task. The action will prompt you for the Infotypes required to complete the task.	Enter value in Action Type.  <b>Example:</b> Z1
Reason	Reason for the action, such as Promotion	Enter value in Reason.  <b>Example:</b> 01

4. Click the **Enter** button.

Enter the Personnel Number of the individual to be Promoted. Click **Enter** to retrieve the name of the individual and verify that the Personnel Number is correct.

**NOTE:** Only enter the SSN and name for New Hires.

If you need to look up the personnel number, click your cursor in the field and click on the matchcode search button to the right of the field for search options.

The system defaults the current date, but you can change the date to a day in the past or in the future.

There are several available **Reasons** from which to choose. For specific information on each reason, view the business process overview section at the beginning of these instructions.

Click Enter and verify the information is correct before proceeding.

**Employee Action Request**






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Existing PCR No.

Personnel No.  Susan Castro

Last 4 digits (SSN)  First  Last

Effective on

Action Type  Promotion (NC)

Reason  Promotion

5. Click the **Create (F5)**  button.

If the information is correct, click **Create** to begin the process.

Leave the **Existing PCR No.** field blank if you are creating a new PCR.

Several fields on this screen are mandatory. The system will not let you continue if you have not provided data for the mandatory fields. If you are unsure which fields are mandatory, click Enter, and the system will prompt you for information in the mandatory fields.

**Employee Action Request**

Initiate WF

PCR Number

Personnel Number 80000610 Susan Castro Action: 21 Promotion (NC)

Last 4 digits(SSN)    Reason: 01 Promotion

Effective on 08/08/2011  Chng   St:

CURRENT		PROPOSED	
Pers.Area	4601 Cultural Resources	Pers.Area	4601 Cultural Resources
Subarea	NC01 7day Norm	Subarea	NC01 7day Norm
EE Group	A SPA Employees	EE Group	A SPA Employees
EE Subgroup	A1 FT N-FLSAOT Perm	EE Subgrp	A1 FT N-FLSAOT Perm
Org. Unit	20010310 CR CDS A&H MOH Design Sec	Org. Unit	20010137 CR CDS A&H HIS RES Resear
Job	30001528 Museum Specialist	Job	30001497 Research Historian
EE Position	65001875 Lighting And Interactive Design...	EE Position	60083310 Research Historian

**Basic Pay**

Pay Scale type	01 Graded	Pay Scale type	01 Graded
Pay Scale Area	01 Annual Salaries	Pay Scale Area	01 Annual Salaries
Pay Scale Group	GR66 Level GR	Pay Scale Group	GR68 Level GR
Annual Salary	31,959.00 Hrly Sal 0.00	Annual Salary	35,154.90 Hourly Salary <input type="text"/>
Calc Step - 0	<input type="text"/>	Calc Step - 0	<input type="text"/> 10.00 <input type="text"/>
		Min	35,337.00
		Max	56,330.00 Next Inc Date <input type="text"/>

**Dates**

Last day worked

6. Update the following fields:

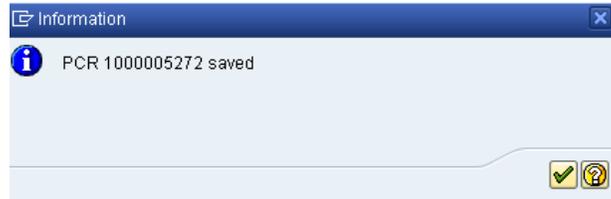
Field Name	Description	Values
EE Position	New position number assigned to the employee	Enter value in EE Position. <b>Example:</b> 60083310
Annual Salary	Employee's annual basic pay	Enter value in Annual Salary. <b>Example:</b> 35,154.90

7. Click the **Enter**  button.

Enter the **Position** number that the individual is being promoted into, and their new salary or hourly rate. Click **Enter** to validate the data.

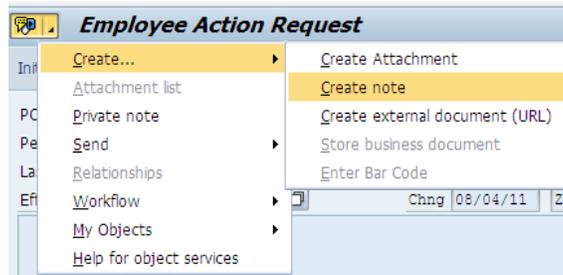
8. Click the **Save (Ctrl+S)**  button.

Click Save to save the data and receive a PCR number. The PCR has not been submitted to workflow yet.



- 9. Click the **Continue (Enter)**  button.

You can save this information as many times as you like. Each time you will receive a confirmation of the save. You will not be able to create a note attachment until you have saved it at least once. If you have already submitted the PCR to workflow, you will not be able to change the details, nor save any new information, only display the existing details.



- 10. Click the **Services for Objects**  button.

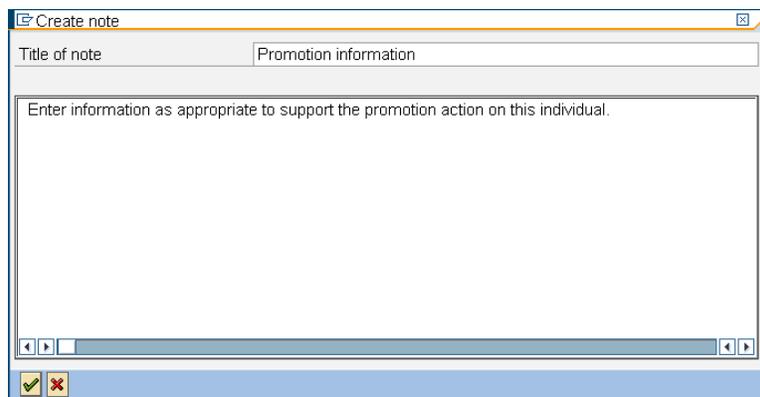
- 11. Click **Create... >> Create note.**

You can enter any information that would be useful to the approvers downstream using the notes area, or attachment area. If you just need to type some information in, or copy and paste from an email, create a note. If you want to add a document as an attachment, use the attachment area.

This note and attachment area gets attached to this specific PCR only. It will follow the PCR through the approval/rejection process and live with the PCR into the future. When the PCR has been approved, and you are processing the Action (such as a New Hire action), you will need to recreate any notes or attachments if they need to be attached to the Action record as well.

**Notes entered during PA Workflow must follow OSHR’s Action Notes Template:**

<https://www.osc.nc.gov/documents/action-notes-template>



12. Update the following fields:

Field Name	Description	Values
Title of note	The short text to act as the title of the attachment	Enter value in Title of note. <b>Example:</b> Promotion information
Long text	An open text field	Enter value in Long text. <b>Example:</b> appropriate information

13. Click the **Copy (Enter)**  button.

**Employee Action Request**

Initiate WF

PCR Number: 1000005272  
 Personnel Number: 80000610 Susan Castro      Action: Z1 Promotion (NC)  
 Last 4 digits(SSN):      Reason: 01 Promotion  
 Effective on: 08/08/2011      Chng: 08/08/11      ZWFINOMPA031      St: D      Created

CURRENT		PROPOSED	
Pers.Area	4601 Cultural Resources	Pers.Area	4601 Cultural Resources
Subarea	NC01 7 day Norm	Subarea	NC01 7 day Norm
EE Group	A SPA Employees	EE Group	A SPA Employees
EE Subgroup	A1 FT N-FLSAOT Perm	EE Subgrp	A1 FT N-FLSAOT Perm
Org. Unit	20010310 CR CDS A&H MOH Design Sec	Org. Unit	20010137 CR CDS A&H HIS RES Resear
Job	30001528 Museum Specialist	Job	30001497 Research Historian
EE Position	65001875 Lighting And Interactive Design...	EE Position	60083310 Research Historian

Basic Pay

Pay Scale type	01 Graded	Pay Scale type	01 Graded
Pay Scale Area	01 Annual Salaries	Pay Scale Area	01 Annual Salaries
Pay Scale Group	GR66 Level GR	Pay Scale Group	GR68 Level GR
Annual Salary	31,959.00 Hrly Sal 0.00	Annual Salary	35,154.90 Hourly Salary
	Calc Step - 0		Calc Step - 0 10.00
		Min	35,337.00
		Max	56,330.00 Next Inc Date

Dates

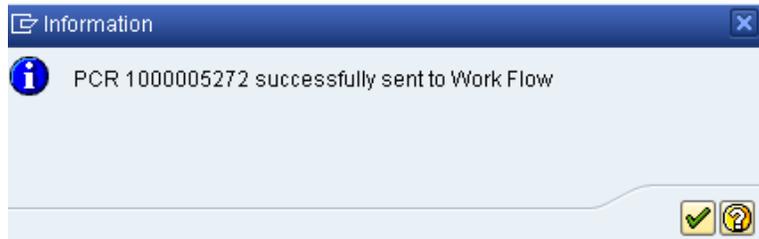
Last day worked

14. Click the **Enter**  button.

15. Click the **Save (Ctrl+S)**  button.

16. Click the **Initiate WF**  button.

Select the **Initiate Workflow** button to send the Promotion Action through the approval process. No changes can be made after the PCR has been submitted for approval, unless the PCR is rejected at any stage and sent back to you (the initiator/requestor).



17. Click the **Continue (Enter)**  button.

The 'Employee Action Request' form has a blue header with a toolbar containing icons for home, edit, link, and delete. Below the header is a large light blue area containing a form with the following fields:

- Existing PCR No.
- Personnel No.
- Last 4 digits (SSN)  First  Last
- Effective on
- Action Type  Promotion (NC)
- Reason  Promotion

18. Click the **Back (F3)**  button.

19. The Initiate Promotion Action is complete.

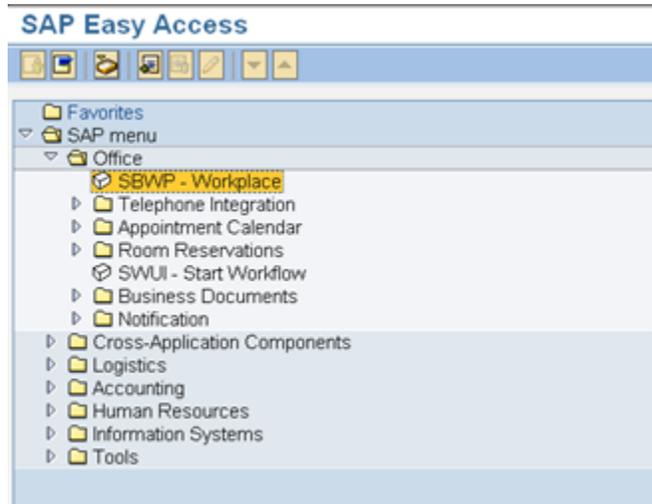
After Workflow Approvals have been received, process with the Complete Promotion Action process.

**Instructions for Completing the Action**

**Access Transaction:**

**Via Menu Path:** SAP menu ==> Office ==> SBWP – Workplace

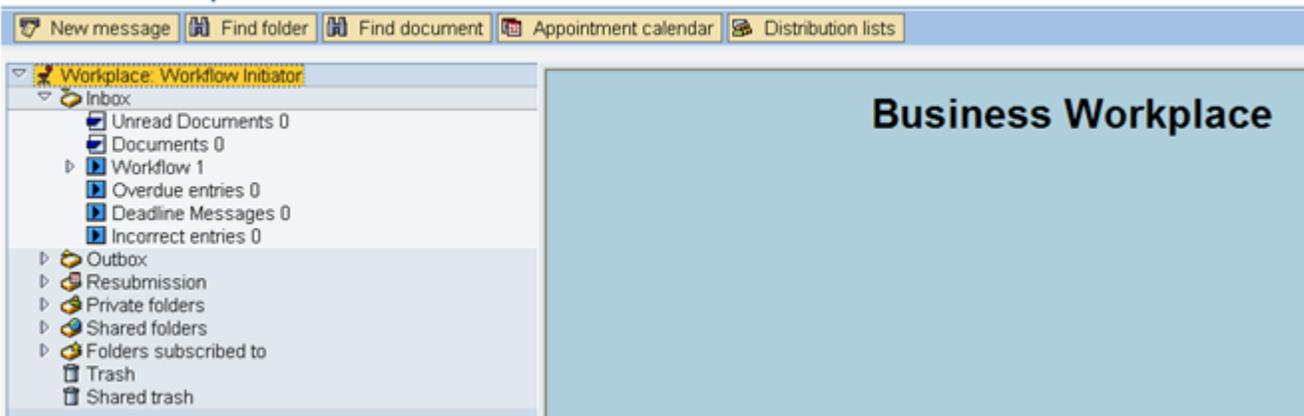
**Via Transaction Code:** SBWP



20. Click the **SAP Business Workplace (Ctrl+F12)**  button.

These instructions assume you have already initiated the Promotion Personnel Change Request (PCR) in workflow, and you have an approved PCR ready to be processed as a Promotion in the system.

### Business Workplace of Workflow Initiator



21. Select **Inbox >> Workflow**.

You can process using step 22 or step 23.

**Business Workplace of Workflow Initiator**

New message Find folder Find document Appointment calendar Distribution lists

Workplace: Workflow Initiator

Inbox

- Unread Documents 0
- Documents 0
- Workflow 1**
  - Grouped according to content
  - Grouped according to content type
  - Grouped according to sort key
  - Grouped according to task
- Overdue entries 0
- Deadline Messages 0
- Incorrect entries 0

Outbox

- Resubmission
- Private folders
- Shared folders
- Folders subscribed to
- Trash
- Shared trash

**Workflow 1**

Ex..	Title	Status	Creation Da...	Creation ...	P Att...	Co... W...
4601	Create PA Action - Promotion (NC) for Susan Castro - PCR: 1000005272		08/08/2011	08:30:46	5	

Tips & tricks: Create Attachment...

**4601 Create PA Action - Promotion (NC) for Susan Castro - PCR: 1000005272**

Description	Objects and attachments
<p>PCR Initiator,</p> <p>Please complete all data for the new personnel action for Employee Susan Castro ~ Personnel #80000610 based on the attached request.</p> <p>* Make sure to <u>Save</u> your changes before exiting from the screen, and do not press the 'Complete Work Item' button until</p>	<ul style="list-style-type: none"> <li>PA PCR: <a href="#">Susan Castro PCR 1000005272</a></li> <li>PCR List: <a href="#">Workflow Tracker</a></li> </ul>

22. Select the PCR **4601 Create PA Action - Promotion (NC) for Susan Castro - PCR: 1000005272** row.

23. Double-click on row.

24. Click the **Execute (F8)**  button.

A list of your approved (or rejected) PCRs are listed on the right side of the screen. Select the PCR to be processed and click Execute (or double-click the PCR). You can view the PCR details and/or Workflow Tracker details prior to executing the PCR if desired. Once executing the PCR, the Promotion action will be launched.

25. Update the following field:

Field Name	Description	Values
From	Effective date of the personnel action	Enter value in From. <b>Example: 08/08/2011</b>

26. Highlight **Promotion (NC)** action type.

27. Click the **Execute (F8)**  button.

The effective date is the date the Promotion will go into effect.

**Copy Actions (0000)**

Execute info group Change info group

Pers.No. 80000610  
 Name Susan Castro  
 EEGroup A SPA Employees PersA 4601 Cultural Resources  
 EESubgroup A1 FT N-FLSAOT Perm  
 Start 08/08/2011 to 12/31/9999

**Personnel action**  
 Action Type Z1 Promotion (NC)  
 Reason for Action 01 Promotion

**Status**  
 Customer-specific  
 Employment 3 Active  
 Special payment 1 Standard wage type

**Organizational assignment**  
 Position 60083310 Research Historian  
 Personnel area 4601 Cultural Resources  
 Employee group A SPA Employees  
 Employee subgroup A1 FT N-FLSAOT Perm

**Additional actions**

Start Date	Act.	Action Type	ActR	Reason for action

28. Click the **Enter**  button.

 Record valid from 01/01/2008 to 12/31/9999 delimited at end

The system will provide a yellow warning message informing you the existing record will be delimited. Click Enter past this warning message.

Notice at the top of this screen the title includes the word “Copy.” This action takes the original action and makes a copy of it, delimiting the previous record and saving the new record. The word “Create” in the title indicates that this infotype is being created on this person's record for the first time.

 Person and position have different employee groups/subgroups

When the employee subgroup is different from the position employee subgroup you will receive a warning message. Click **Enter**  to continue.

**Infotype Text**

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Enter or paste appropriate comments.

29. Click **Edit, >> Maintain text.**

To add your comment based on agency or OSHR Policy/Guidelines. Remember you can cut and paste from the PCR.

30. Click the **Enter**  button.

31. Click the **Save (Ctrl+S)**  button.

**Create Organizational Assignment (0001)**

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   | Org Structure

Personnel No	<input type="text" value="80000610"/>	Name	<input type="text" value="Susan Castro"/>
EEGroup	<input type="text" value="A"/> SPA Employees	PersA	<input type="text" value="4601"/> Cultural Resources
EESubgroup	<input type="text" value="A1"/> FT N-FLSAOT Perm	Statu	Active
Start	<input type="text" value="08/08/2011"/> to		<input type="text" value="12/31/9999"/>

Enterprise structure

CoCode	<input type="text" value="NC01"/> STATE OF NC		
Pers.area	<input type="text" value="4601"/> Cultural Resources	Subarea	<input type="text" value="NC01"/> 7day Norm
Cost Ctr	<input type="text" value="4699999999"/> CULTURE RESOU...	Bus. Area	<input type="text" value="4600"/> Cultural Resources
		Fund	<input type="text" value="4699999999"/> CULTURE- SUSP...
Func. Area	<input type="text" value="600000000000000001"/> General Government		

Personnel structure

EE group	<input type="text" value="A"/> SPA Employees	Payr.area	<input type="text" value="01"/> NC Monthly
EE subgroup	<input type="text" value="A1"/> FT N-FLSAOT Perm	Contract	<input type="text" value=""/>

Organizational plan

Percentage	<input type="text" value="100.00"/>	 Assignment
Position	<input type="text" value="60083310"/>	201000002039 Research Historian
Job key	<input type="text" value="30001497"/>	Resrch His Research Historian
Org. Unit	<input type="text" value="20010137"/>	48020102037 CR CDS A&H HIS RE...
Org.key	<input type="text" value="460146999999999"/>	

32. Click the **Enter**  button.

Enter the Contract if required. The Contract key identifies eligibility for Medicare, less than 5 yrs for STD, and the Rehire of Retiree statuses.


CRITICAL!
If the contract field is completed on the previous IT0001, it will copy to the new IT0001.

33. Click the **Save (Ctrl+S)**  button.

### Create Related Experience (9822)





Personnel No	<input type="text"/>	Name	<input type="text"/>
EEGroup	<input type="text" value="A"/> SPA Employees	PersA	<input type="text" value="Health Human Services"/>
EESubgroup	<input type="text" value="A1"/> FT N-FLSAOT Perm	Statu	<input type="text" value="Active"/>
Start	<input type="text"/>	To	<input type="text" value="12/31/9999"/>

(Not to be used for Supplemental Staff)

#### Classification

Position	<input type="text" value="65002858"/>	800904001427 Facility Survey Consult I
Job	<input type="text" value="30002888"/>	Fac Survey C Facility Survey Consultant I

#### Related Work Experience

Months	<input type="text" value="6"/>	Calculated Months:	<input type="text" value="0"/>
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#### Related Education

Months	<input style="border: 1px solid yellow;" type="text" value="48"/>
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34. Click the **Enter**  button.

Best practice is to enter any data as appropriate, review all data, and click Enter to allow the system to validate the data.

Agency representative will need to enter the following fields:

- Related Work Experience
- Related Education Months

Click the **Save (Ctrl+S)**  button.

The system will display a yellow warning message informing you the existing record will be delimited. Click **Save** to move pass this warning message.



35. Click the **Yes**  button.

Click **Yes** to create a vacancy in the position from which the individual is leaving.



36. Click the **Yes**  button.

Click **Yes** to delimit (put an end date to) the vacancy of the position into which the individual is being promoted. If you click **No**, the position will show up as unoccupied on vacancy reports.

 <b>Information</b>	Use PO13D to review infotype 1001, B008 holder relationship was delimited or created. IT1007 Vacancy – controls whether it shows up on the BI Report correctly.
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**Copy Planned Working Time (0007)**

Work schedule

Personnel No: [00000000] Name: [Barbara Williams]

EEGroup: A SPA Employees PersA: 4601 Natural and Cultural Resources

EESubgroup: A1 FT N-FLSAOT Perm Statu: Active

Start: 01/01/2008 To: 12/31/9999 Chg.: [MULTIPLE] [SAVE]

**Work schedule rule**

Work schedule rule: D01N08GN MTWHF-8,SaS-O WSR Finder

Time Mgmt status: 1 - Positive Time Recording

Working week: Wk - Sun (mdnt) - Sat

Part-time employee

**Working time**

Employment percent	100.00
Daily working hours	8.00
Weekly working hours	40.00
Monthly working hrs	173.33
Annual working hours	2080.00
Weekly workdays	0.00

**Additional fields**

Telework Eligible

37. Click the **Enter**  button.

Adjust their work schedule as appropriate and save the data.

The Work Schedule Rule and Time Mgmt status defaults from the employee's enterprise structure. It is critical that you review for correctness (including the working week) and change the work schedule as appropriate for the employee if it is different from the one that defaults.

If the individual is part-time, be sure to check the Part-time employee box and verify the working hours are less than 40.

The defaulted work schedule is based on information provided by the various agencies and Integrated HR-Payroll System team members.

 **CRITICAL!** Subject employees must be positive time. Employment percent always should be 100%.

38. Click the **Save (Ctrl+S)**  button.

Notice that when you change the details on the working time infotype, the system reminds you to also manage IT0008, Basic Pay.

 Attention: Please check Basic Pay infotype (0008)

39. Click the **Enter**  button.

40. Click the **Save (Ctrl+S)**  button.

The screenshot shows a dialog box with the following fields and options:

- Enrolled on: 08/08/2011
- Terminated on: 08/07/2011
- Automatic Plans
- Default Plans
- All plans
- Add. functions: 08/08/2011
- Plan overview
- Enrollment Form
- Particip. Monitor

At the bottom right, there are two buttons: a green checkmark and a red 'X'.

Subsequent activities should be completed only if the employee is being promoted to a position in a different retirement system than his or her current position (for example – going from TSERS to LEORS).

41. Click the **Cancel (F12)**  button.

If you do not need to make changes to the benefits of the individual, click **Cancel** to bypass this infotype.

**Create Basic Pay (0008)**

Salary amount | Payments and deductions

Personnel No: 80000610 | Name: Susan Castro

EEGroup: A SPA Employees | PersA: 4601 Cultural Resources

EESubgroup: A1 FT N-FLSAOT Perm | Statu: Active

Start: 08/08/2011 to 12/31/9999

Subtype: 0 Basic contract

**Salary**

Reason: Z1 | Cap.util.lvl: 100.00

PS type: 01 Graded | WkHrs/period: 173.33 Monthly

PS Area: 01 Annual Salaries | Next inc.:

PS group: GR68 | Level: GR | Ann.salary: 35,154.90 USD

Wa...	Wage Type Long Text	O.. Amount	Curr...	I...	A..	Number/Unit	Unit
1000	Regular Salary	2,929.58	USD		<input checked="" type="checkbox"/>		

IV 08/08/2011 - 12/31/9999 | 0.00 USD

42. Update the following field:

Field Name	Description	Values
Reason	Reason for the action such as Promotion	Enter value in Reason. <b>Example: Z1</b>

43. Click the **Enter**  button.

The pay scale values (pay scale type, pay scale area, pay scale group and level) have been designed to default based on the rules assigned to the employee's position. If the pay scale values do not default, please contact BEST Shared Services or your BEST HR Specialist.

Enter the Reason Promotion (Z1), click Enter to validate the data. Notice the Annual Salary field has retrieved the amount submitted via workflow (or the hourly field is appropriated).

You will enter the hourly rate in the amount field manually; then press Enter and the annual salary automatically calculates.

44. Click the **Save (Ctrl+S)**  button.

**Personnel Actions**

Object manager scenario: EMPLOYEE

- Person
  - Collective search help
  - Search Term
  - Free search

Personnel no.

Name

EEGroup  SPA Employees      PersA  Cultural Resources

EESubgroup  FT N-FLSAOT Perm      CostC  CULTURE RESOUR...

From

Action Type	Personn...	EE group	EE subg...
New Hire (NC)			
Promotion (NC)			
Reinstatement/Reemployment(NC)			
Leave of Absence (NC)			
Quick Entry (NC)			
Investigatory W/Pay (NC)			
Suspension (NC)			
Non-Beacon to Beacon(NC)			
Transfer (NC)			
Appointment Change (NC)			

45. Click the **Back (F3)**  button.

This Work Item Has To Be Completed Explicitly...

Info. Log Attachmtns Agents

**4601 Create PA Action - Promotion (NC) for Susan Castro - PCR: 1000005272**

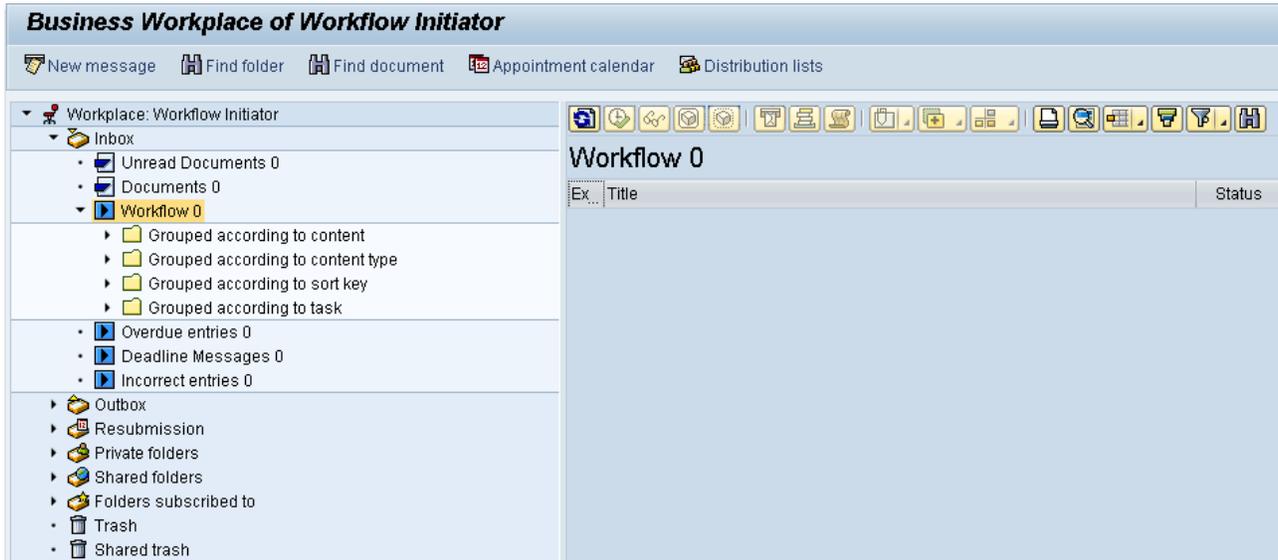
**Description**  
 PCR Initiator,  
 Please complete all data for the new personnel action for Employee Susan Castro ~ Personnel #80000610 based on the attached request.  
 \* Make sure to **Save** your changes before exiting from the screen, and do not press the 'Complete Work Item' button until the necessary changes have been Completed.  
 \*\* If you need to Cancel the entire PCR, click once on the work item to highlight it. press the 'Other functions...' button

**Objects and attachments**

- PA PCR: Susan Castro PCR:1000005272
- PCR\_List: Workflow Tracker

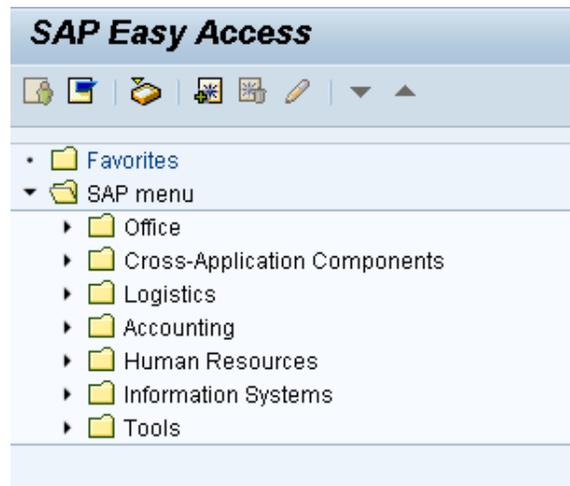
46. Click the **Complete Item**  button.

Only once all of the infotype screens within the action have been processed and the system has returned you to the main screen will this Complete button be visible. Now you may complete the PCR in workflow.



47. Click the **Back (F3)**  button.

You can remain in this SAP Business Workplace and process additional PCRs, or click the Back button to return to the main SAP screen.



48. The Promotion Action is complete, but we recommend reviewing via PA20 all infotypes that have been processed.

**Additional Resources**

Training HELP website: [https://www.osc.nc.gov/state-agency-resources/training/training\\_help\\_documents](https://www.osc.nc.gov/state-agency-resources/training/training_help_documents)

**Change Record**

Change Date: 2/5/21 (B. Johnson)  
Changes: Infotype 0007