



NCFS

North Carolina Financial System

2023 OSC Financial Conference

December 14, 2023

Agenda	Presenter
Project Review	Clayton Darnell
Stakeholder Support & Future Plans	Libby Coley



NCFS Project Review



Clayton Darnell
Deputy State Controller

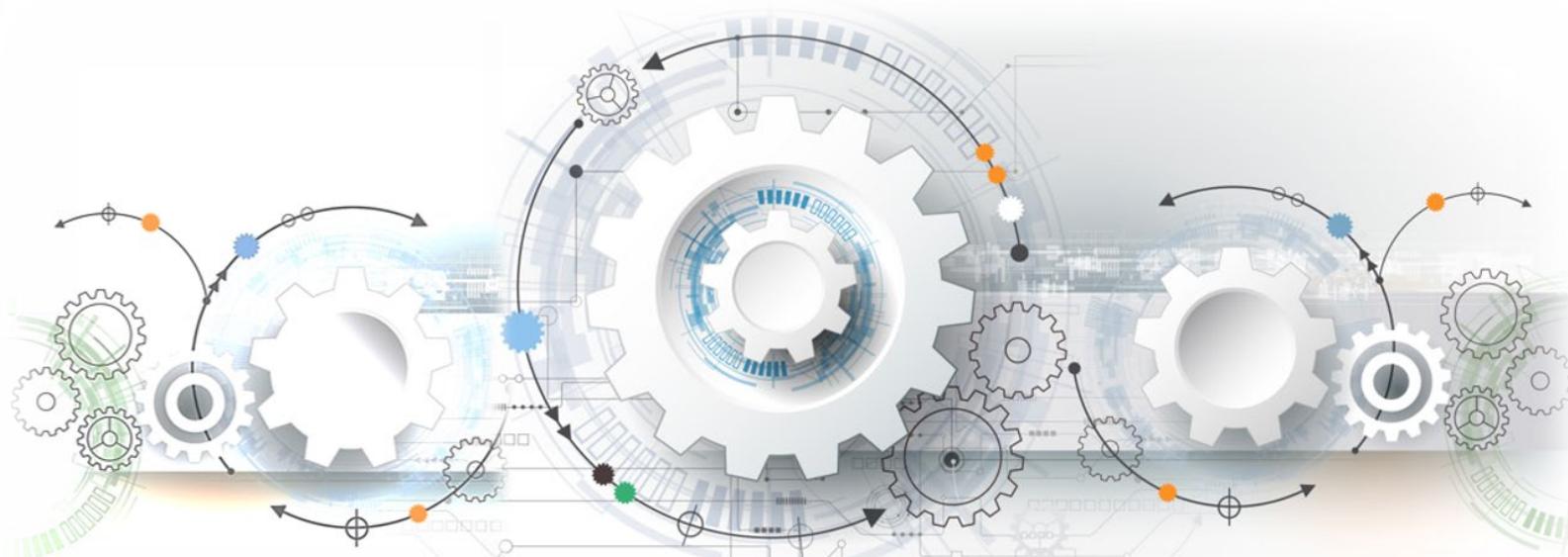
North Carolina Financial System Implementation
NC Office of the State Controller - OSC



Polling Question #1

The NCFS Charter

- To mitigate the existential risks presented by CMCS and NCAS as the technology ages and goes out of support, and as the people who maintain those systems retire
- The State's core financial system (North Carolina Accounting System – NCAS) was the oldest in the State's application portfolio
 - Presented potential security risks
 - Presented significant maintenance risks and costs
 - Least able to meet current and future requirements



NCFS Implementation in Review



2016
Legislative
Direction



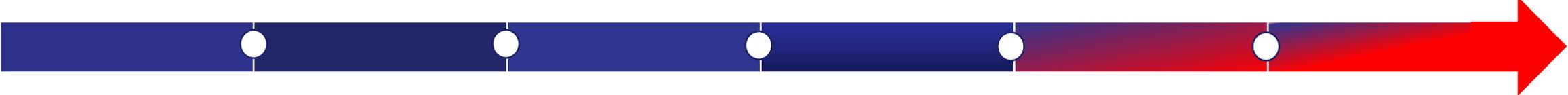
2017
Future State
Vision



2018
Software Selection &
Procurement



2019
Integrator Selection,
Procurement, and Start



General Assembly
Passed legislation to
replace
North
Carolina's aging
financial
systems

37 Workshops
11 Process Areas

190 individuals from
across the State

Two days across both
business and
technology topics.

~100 individuals from
across the State

Planning and Common
Design anchored us on
common business processes
across the State.

Process designs and
requirements reviewed by
user organizations

NCFS Implementation



2021

R1 Deployed April
R2 Production Cutover July



2022

Designing and building the
new system



2023

Testing & Training
Go Live in October!



Release 1 replaced CMCS
for all 1500+ Users

Release 2 replaced a
collection of spreadsheets
and data bases with a
purpose-built financial
consolidation and
reporting tool

Project Support onboard
from each agency

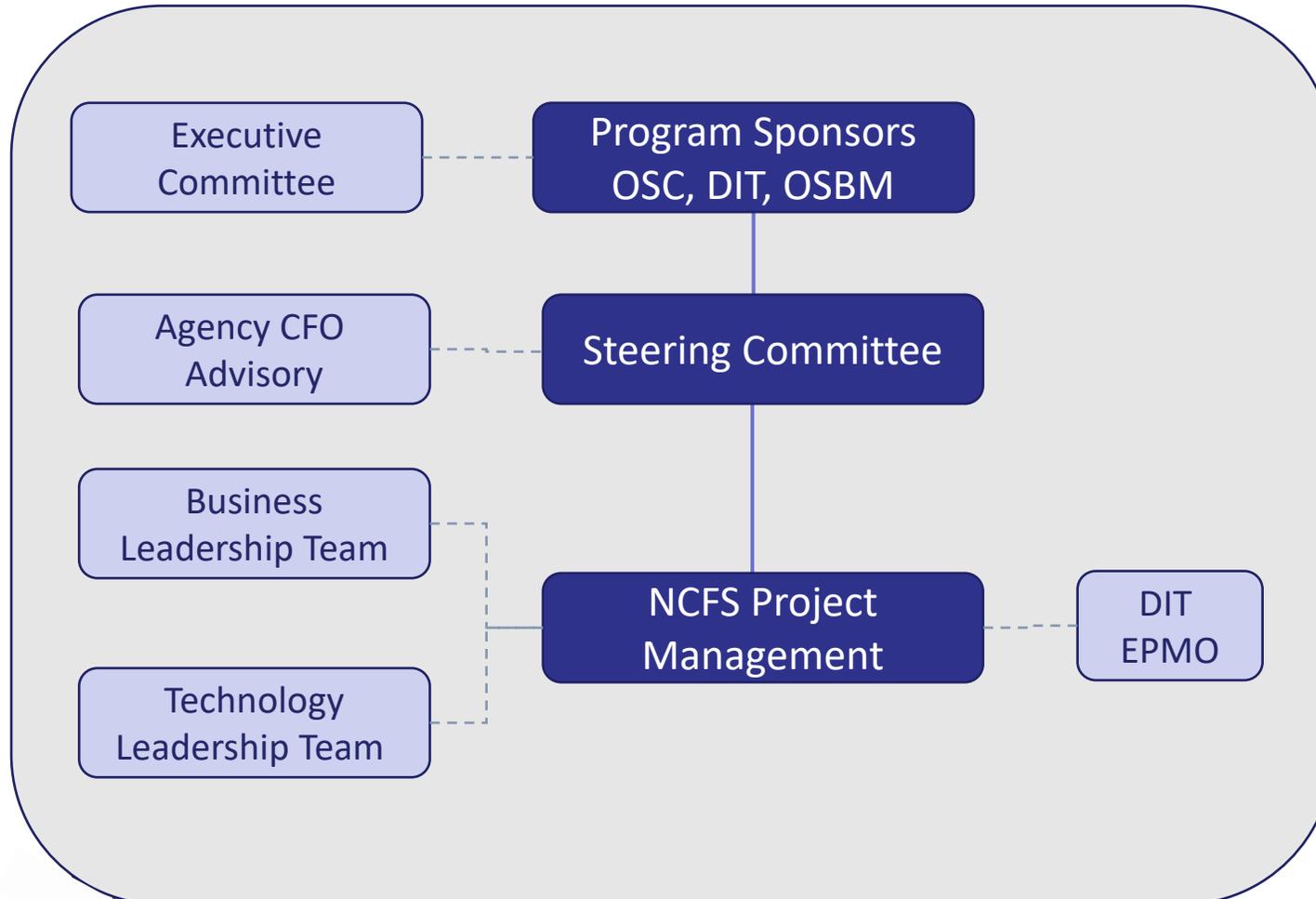
280+ Subject Matter Experts
Technical Agents
Training SMEs
Reporting SMEs
Testing SMEs
Project Coordinators,
Change Agents
and You!!

System Integration Testing (SIT)
User Acceptance Testing (UAT)
100% Virtual Training begins
System launch
Hypercare

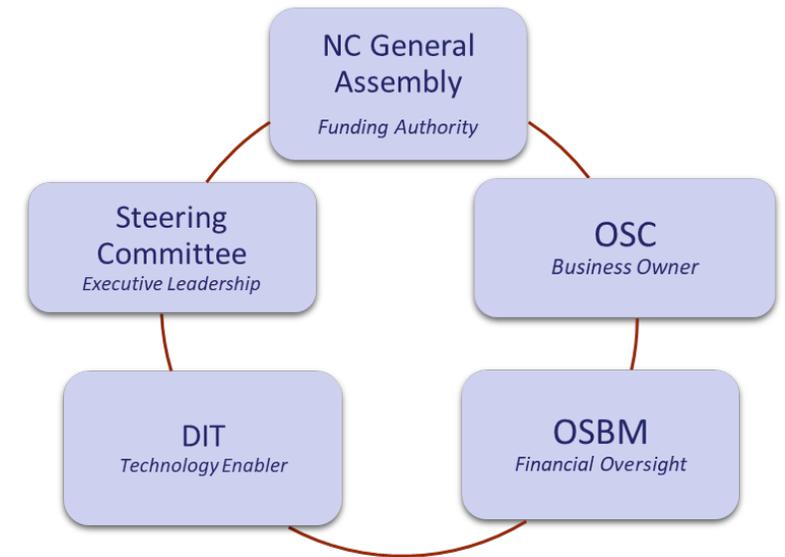


State-wide Governance and Guidance

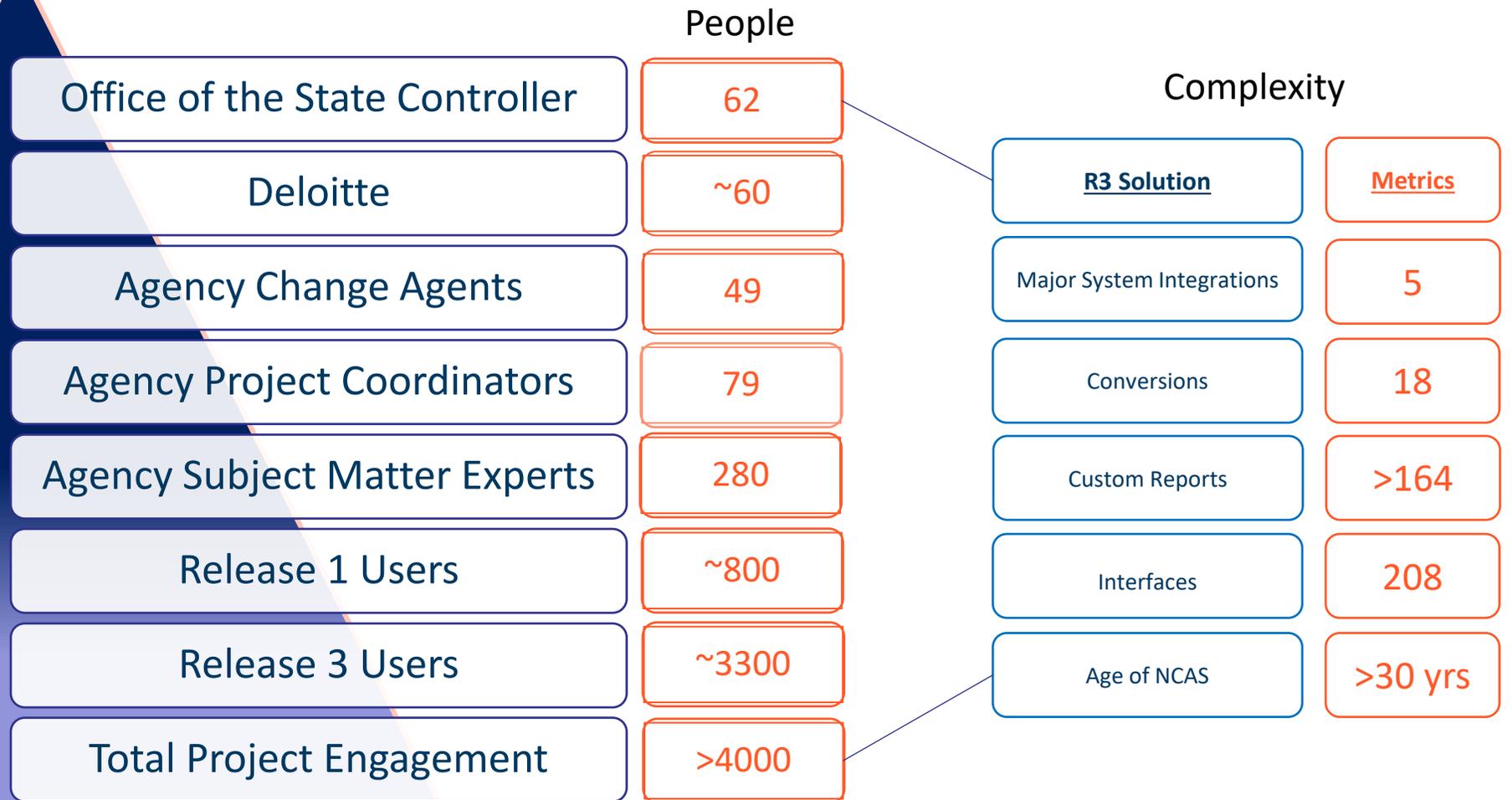
Project



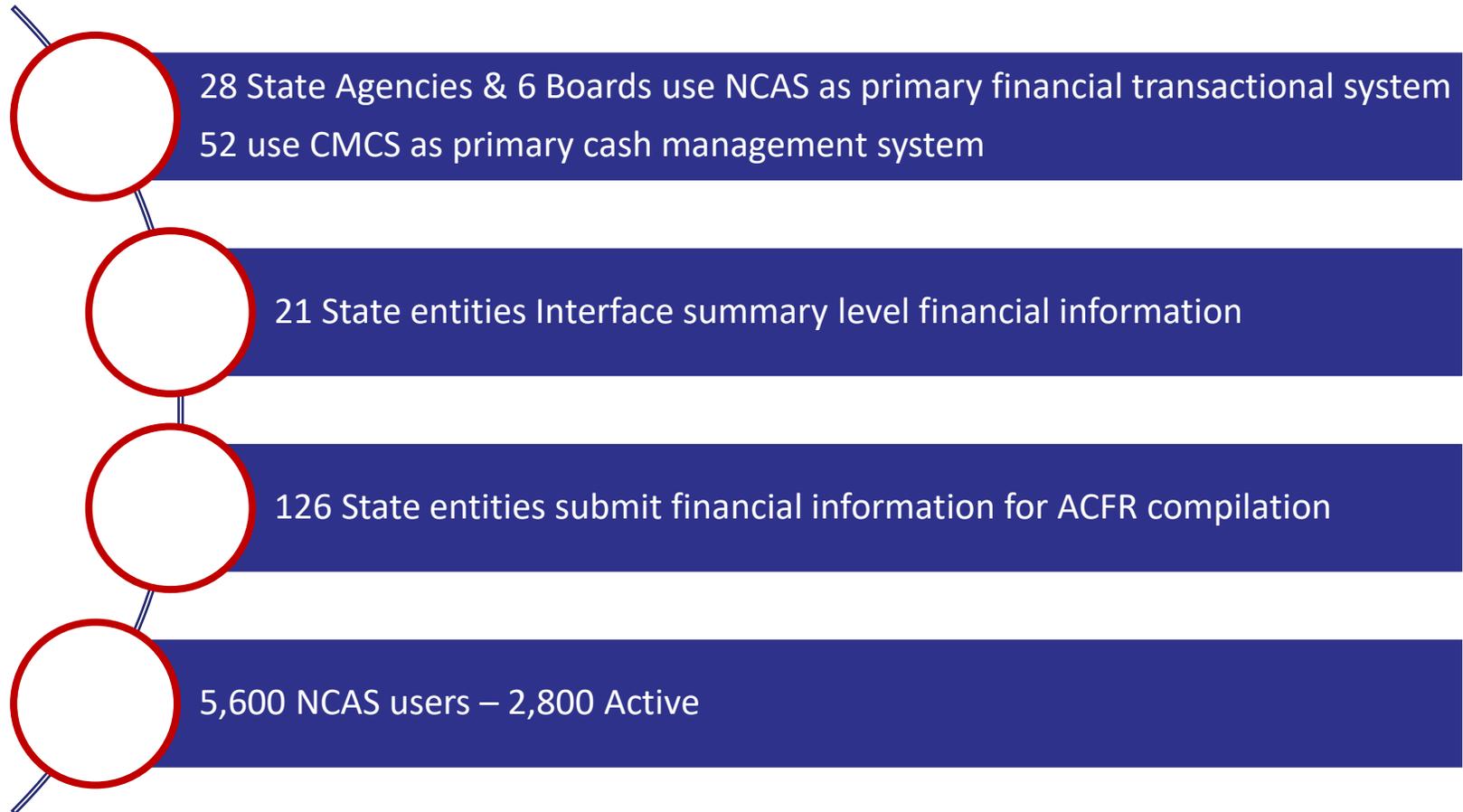
State-wide



Engagement and Effort at Scale



NCAS & CMCS Scope



Stakeholder Support & Future Plans



Libby Coley
Organizational Change Management Lead

North Carolina Financial System Implementation
NC Office of the State Controller - OSC



Polling Question #2

Organizational Change Management (OCM)

Leadership Alignment

Agency Head Meetings

Leadership Talking Points



Readiness Scorecards

Stakeholder Engagement

End-User Profiles

Readiness Surveys



Testing

Support Teams

Project Coordinator Meetings

Stakeholder Readiness

Process Overviews

Demo's

Noon-Time Knowledge

Office Hours



Training

Snippets & Snapshots

Quick Learning Guides

WBTs, VILTs

NCFS SharePoint Site

Monthly Newsletters

Kick-Off Meetings



Special Bulletins

NCFS Blog

FAQs

Communications

OCM – All About People Readiness

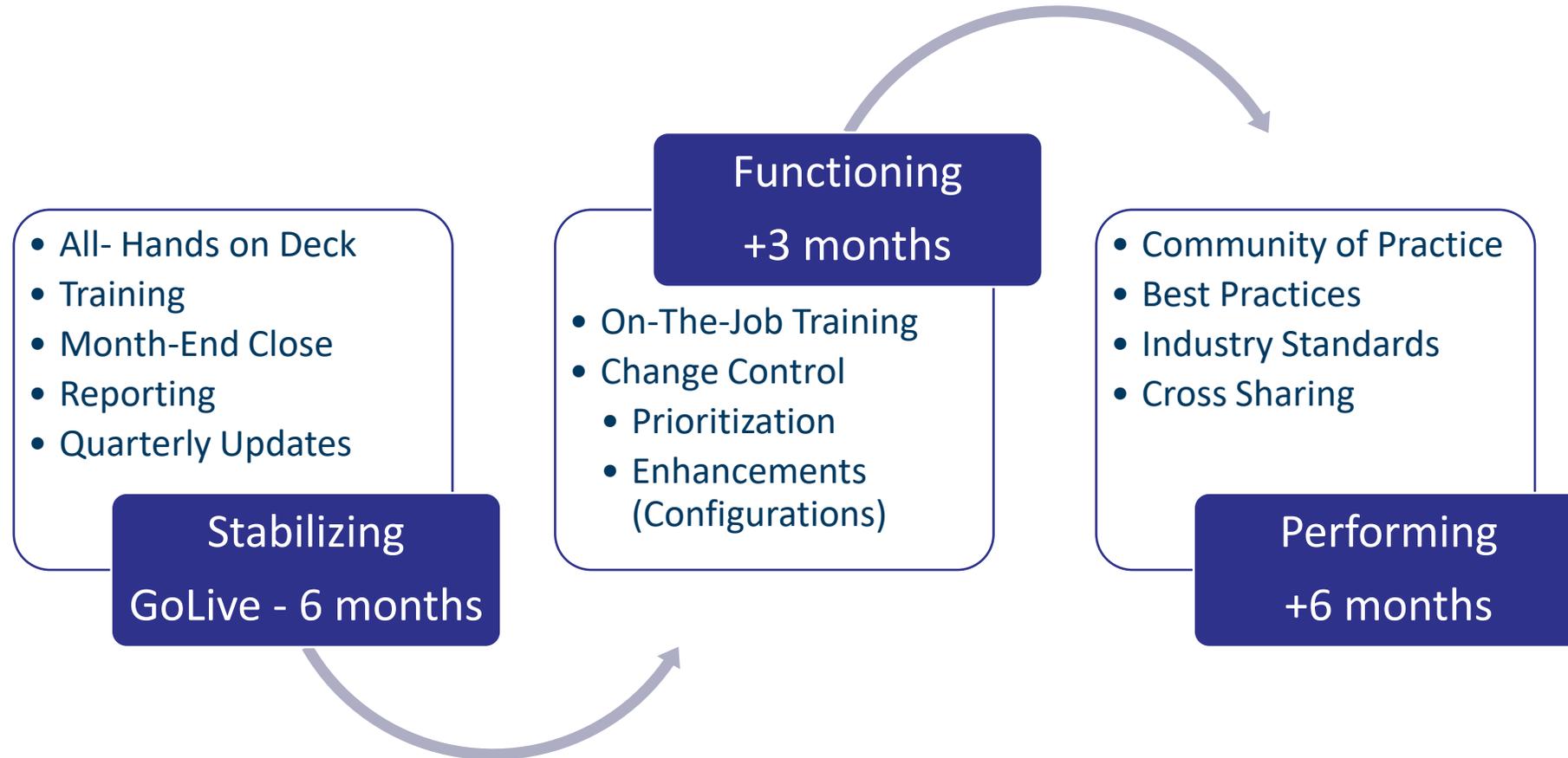
Stakeholder Groups



Hypercare Support to Sustainment

	Nov	Dec
Hypercare	<ul style="list-style-type: none">Individual Agency Huddles End 12/1OSC Service Center begins taking calls directly from end users 12/15Process Area Leads continue supporting in hypercare phase	
Training	<ul style="list-style-type: none">Office HoursvILT Refresher CoursesWeb-based training	
Security	<ul style="list-style-type: none">Ongoing Access Requests through Security AdministratorsPERNER process for temps not using Temp Solutions	
Sustainment	<ul style="list-style-type: none">Month End CloseMonthly Certification ProcessEnhancement Requests	

Moving Forward



NCFS Project Resources

Quick links to NCFS Information and Early Learning Opportunities:

- [Managers Toolkit](#)
- [Chart of Accounts Page](#)
- [Newsletters](#)
- [NCFS Blog Post](#)
- [Roadshow Recordings](#)
- [Reels & Snap Shots](#)
- [NCFS System Demonstrations](#)



**Unlock the Power
of NCFS**



NCFS

North Carolina Financial System