



State of North Carolina

Office of the State Controller

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OFFICE OF STATE CONTROLLER OUTLINES PLAN TO MAKE IMPROVEMENTS TO THE HR/PAYROLL SYSTEM THROUGHOUT THE YEAR

RALEIGH – As part of the ongoing efforts to improve the State’s human resources and payroll system, the Office of the State Controller rolled out the first of three 2009 system-wide enhancement updates this week. This first round of improvements includes more than 20 system enhancements, fixes and new functions.

In January 2009, State Controller David McCoy created a “Change Control Board” made up of representatives from each agency that uses the State’s HR/Payroll system. This group helps determine what improvements will be made to the system and ensures that every agency’s concerns and suggestions are heard.

Along with numerous technical changes, some highlights of this week’s improvements include the rollout of a statewide organizational charting tool, the development of a new job report so agencies can more easily compare employee salary information, as well as improvements to help managers with employee leave requests.

Other improvements currently are being prioritized to be included in this year’s September and November releases.

“Through the Change Control Board we have created an organized approach for receiving suggestions and prioritizing improvements to the system,” McCoy said. “I want our agency partners to know that this office is listening to them, and we will continue looking for ways to improve the system and increase customer satisfaction.”

The State Controller is North Carolina’s chief fiscal officer. The Office of the State Controller serves as an independent resource to ensure the financial integrity of the State by providing accounting, disbursing, payroll, internal control and financial reporting systems that serve state agencies, employees and the public and maximizing financial return through its statewide cash management plan. The OSC issues numerous financial reports including: Financial Highlights, General Fund Monthly Financial Report, IT Expenditures Report, Statewide Accounts Receivable Report, the State’s Comprehensive Annual Financial Report (CAFR) as well as the short, easy-to-read version of the CAFR known as the “popular” report.

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